

Oak Hall

Detailed Information – Aprica 2019

We are pleased you are travelling with us this winter and are confident you will have a great time. Don't worry if you are coming alone as with our friendly team and guests, you will very quickly feel part of the group.

In this document you will find important details about your holiday to Aprica. Please keep it and refer to it as your holiday approaches.

Code	Departure from UK	Arrival back in UK
AP/X7	Sat 26-Jan-19	Sat 2-Feb-19
AP/X10	Sat 16-Feb-19	Sat 23-Feb-19
AP/X13	Sat 09-Mar-19	Sat 16-Mar-19

To the mountains

TRAVELLING BY AIR

AT THE AIRPORT

If you have booked your flights with us we will be waiting for you at the check-in area of the relevant airline two hours before your flight departure. Please make contact with us, so that we know you have arrived. Be aware that with group travel it is important to meet and check-in on time. For all our flights you will just need your passport to check in – there are no printed tickets. BA frequent flyer points can be added at check in. Meals are not provided on short haul flights, although refreshments may be available for purchase.

Meeting point for BA flights: Heathrow Airport (LHR), Terminal 5, Zone G.

Meeting point for Lufthansa flights: Heathrow Airport (LHR), Terminal 2, Zone B

On arrival in Milan Linate (LIN): proceed through passport control, collect your bag, and wait for the leader at the luggage carousel, who will provide information about the rest of the journey. If there is not a team member on your flight, our representative will meet you in the arrivals area and travel with you on the transfer coach to the hotel.

Transfer time from Milan to Aprica: 3 hours

On the return journey, transfer coaches will be booked to take groups to the airport to arrive three hours before the flight departure time to avoid groups missing flights due to bad weather or traffic delays. Please be careful about return travel reservations, as we cannot accept responsibility should there be delays.

LUGGAGE

Luggage allowances for BA: 23kg of hold luggage and 23kg of hand luggage. Please check their website for detailed information about size limitations and prohibited items, etc.

At the time of printing, BA are charging £130 return from Heathrow for an additional ski bag however a ski bag can be carried free of charge as your one piece of hold luggage if it weighs up to 23kg. Any payments will need to be made at the airport as airlines are unable to process advance payments for a group flight.

Luggage allowances for Lufthansa: 23kg of hold luggage and 8kg of hand luggage. Please check their website for detailed information about size limitations and prohibited items, etc.

At the time of printing, Lufthansa have not been making charges for pre-booked winter equipment; if you have indicated that you will be using your own sports equipment we will automatically advise the airline of this.

Occasionally airlines may change their policies mid-season. Please make sure you check up to date baggage allowances for your airline before you travel.

FLIGHT TIMES

Code	OUT						IN				
	Flight	From	To	Meet	Dep	Arr	Flight	From	To	Dep.	Arr
AP7	BA562	LHR T5	LIN	09:45	11:45	14:45	BA563	LIN	LHR T5	15:35	16:40
AP10	LH907	LHR T2	FRA	11:30	13:30	16:05	LH273	LIN	FRA	13:40	14:55
	LH276	FRA	LIN	-	17:00	18:10	LH914	FRA	LHR T2	16:00	16:40
AP13	BA588	LHR T5	LIN	08:25	10:25	13:25	BA563	LIN	LHR T5	15:35	16:40

INDEPENDENT TRAVELLERS

If you are travelling independently then please ensure that you have included your **mobile number** in your contact details on your booking. If you have booked your own flights it may be possible for you to use our airport transfer coach (£70 return, £40 one way). This must be booked prior to departure. **Please check the group flights above for appropriate timings and meet the Oak Hall group in the airport arrivals area.** The coach will depart as soon as those on the Oak Hall group flight have passed through security and baggage reclaim. The transfer coach driver will usually be holding an "Oak Hall" sign. If you miss the coach, the onward journey to the resort will need to be made by public transport at your own expense. With this in mind we advise you to book flights arriving well in advance of our group flights or meeting time.

If you are making your own way to the resort, please aim to arrive at the accommodation between **17:00 and 18:00**. If you are unable to arrive during this time, then please contact us to discuss your travel plan. Please note that you will need to vacate your room by 10:00 on the morning of departure. See details below for the nearest public transport links to the hotel.

Accommodation

RESORT DETAILS

We will be staying at:

AP7 & AP13: Hotel Funivia

Piazzale Funivia 2
25040 Aprica, Italy
Tel: (00 39) 0342 746230
www.hotelclubfunivia.it

AP10: Hotel Derby

Via Adamello 16
23031 Aprica Italy
Tel: (00 39) 0342 746067
www.albergoderby.it

Linen and towels are provided at both hotels. Wifi is also available at both hotels.

Nearest airport: Milan

Nearest train station: Tresenda-Aprica-Teglio (approx. 20 minute taxi journey to Aprica)

To book train tickets: www.trenitalia.com

Bedrooms are normally allocated by the office before departure. Mixed accommodation is only available for married couples or families. It is our policy to request that families with children under 18 share together. Please let us know now if you require a family room or if you would like to share with a friend. The rooms are all en-suite and most have twin beds.

Breakfast and dinner will be served in the hotel's restaurant but you will need to buy lunch while you are out each day. Please note that, in keeping with most other hotels in continental Europe, there are no tea or coffee making facilities in the rooms.

Travel Essentials

PASSPORT AND VISAS

You will need to carry a valid passport in your hand luggage in order to be able to leave the United Kingdom. It would be a good idea to check your passport now to ensure that it is valid for the duration of the trip.

If you do not hold a UK passport, it is your responsibility to check whether you require any visas for your journey. We strongly advise you to check this at the time of booking, as there can be delays in issuing visas. No visas are necessary for British Citizens.

EHIC CARD

We ask all our guests (resident in the EU) to obtain and carry a free European Health Insurance Card (www.ehic.org.uk). This card facilitates medical care in the EU and Switzerland and is becoming a standard requirement by most travel insurance companies for EU citizens. Please ensure that your EHIC is still valid.

TRAVEL INSURANCE

We require everyone travelling with us to have travel insurance. Please make sure your policy includes full wintersports cover. Please record your policy number, insurance company and their emergency telephone number in your online booking.

HOLIDAY MONEY

In most situations you can pay with a debit or credit card. You can also buy local currency (Euros) before you leave. Remember to budget for buying your lunch on the slopes each day and for drinks in the hotel.

OTHER USEFUL ITEMS

You will need suitable footwear for walking on snow and also indoor shoes for the evening. Medical items such as tubi-grips, cold remedies etc may be difficult to find at the resort, so you may want to bring some with you. If you sleep lightly and are sharing a room you may find ear plugs helpful.

A Quick Checklist

- Passport
- EHIC (European Health Insurance Card)
- Winter-jacket and ski trousers
- Ski gloves, socks and hat
- Fleece or warm layer
- Sunglasses or goggles
- Helmet (or hire from Oak Hall)
- Wrist guards (if snowboarding)
- Sun cream
- Water bottle
- Bible for evening study talks
- Head torch for night time ski (if you have one – some are available in resort)

Lift passes

A six day lift pass is included in the cost of your holiday.

Equipment Hire

We recommend that you use Oak Hall winter sports equipment which will be fitted for you.

The minimum age for Oak Hall ski kit hire is 12 years. If you require equipment outside the sizes we offer (including children's sizes) or if our equipment is unsuitable for you we will arrange to return any hire payment you have made to us and introduce you to a hire shop where you can arrange to hire equipment locally.

SKI EQUIPMENT HIRE

Our ski equipment consists of very good quality carving skis, boots, ski poles and a boot bag - all available at an economical cost. Our stock of equipment provides ski lengths 125 - 172 cm and adult UK boot sizes 4 - 12. If you are using your own boots, then please note that our kit bindings will accept boots with sole lengths between 26 and 38 cm.

SNOWBOARD EQUIPMENT HIRE

We offer excellent adult boards with bindings and soft boots for hire. Our stock of equipment provides snowboard lengths 138-166cm suitable for those weighing between 45kg and 120kg. Boots are available in adult UK sizes 4-12.

HELMETS

We strongly recommend that you use a helmet when skiing or snowboarding. In some resorts helmets are a legal requirement for children. All under 16s in Oak Hall lessons must be wearing a helmet. We are able to provide some adult helmets for hire and they can also be hired at local ski shops or from UK based suppliers.

LET US KNOW!

Please inform us of your equipment requests in advance, including your height, weight, shoe size and snowsports experience so that we can ensure that suitable equipment is available.

PAYMENTS

All hire charges for Oak Hall equipment are payable with your final payment, due two months before your holiday departs. Should you lose or damage the hired ski or snowboard equipment, we ask you to pay the replacement cost at the resort and make a claim on your travel insurance.

HIRE PRICES

- Ski boots, skis & poles £69
- Snowboard & boots £69
- Skis & poles only £59
- Snowboard only £59
- Ski boots only £22
- Snowboard boots only £22
- Helmets £16

Ski and Board Instruction

Our standard instruction package normally consists of 5x2 hour sessions for a total of £78. Occasionally small groups (4 or less) may receive shorter but more personalised lessons in order to best match ability.

SKI INSTRUCTION

We offer ski instruction for all levels of ability from beginners to advanced. Whilst our instructors are willing to instruct children, parents or guardians must be prepared to accompany their children during their lessons and at all other times - this may affect parents' own lesson arrangements.

SNOWBOARD INSTRUCTION

We are unable to provide snowboard instruction in Aprica. However, you may be able to arrange your own lessons with a local school.

Final payment: When?

The balance of your holiday payment is due two calendar months before departure. Please make a note of when the payment is due, as you won't necessarily be sent a reminder. If you are no longer able to travel then please let us know.

Finally...

Please upload your travel insurance details and also a head and shoulders photo in the guest area of our website. For details of our full booking conditions and more information about this winter with Oak Hall, please visit www.oakhall.co.uk. You may find the FAQs section particularly helpful.