

Oak Hall

Detailed Information – Aprica 2020

We are pleased you are travelling with us this winter and are confident you will have a great time. Don't worry if you are coming alone, as our friendly team and guests will very quickly help you to feel part of the group.

The details of your holiday to Aprica are in this document. It will be an important reference point as your holiday approaches. All options selected must be booked and paid for in advance.

Code	Departure from UK	Arrival back in UK
AP/X7	Sat 25-Jan-20	Sat 1-Feb-20
AP/X13	Sat 07-Mar-19	Sat 14-Mar-19

To the mountains

There are a variety of ways you can travel to our resorts from the UK using our air travel (check the options for your chosen holiday), or by making your own independent travel arrangements.

TRAVELLING BY AIR

AT THE AIRPORT

If you have booked your flights with us, we will be waiting for you at the check-in area of the relevant airline two hours before your flight departure. Please make contact with us, so that we know you have arrived. Be aware that with group travel it is important to meet and check-in on time. For all of our flights you will just need your passport to check in. BA frequent flyer points can be added at check in. A meal will not be provided on the flight, but refreshments may be available for purchase. Please note that flight tickets cannot normally be used for one-way journeys – if you do not fly out with the group, the airline may automatically cancel your inbound flight.

Meeting point for BA flights: Heathrow Airport (LHR), Terminal 5, Zone G.

On arrival at Milan Linate (LIN): proceed through passport control, collect your bag, and wait for the leader at the luggage carousel, who will provide information about the rest of the journey. If there is not a team member on your flight, our representative will meet you in the arrivals area and travel with you on the transfer coach to the hotel. Please note car/booster seats will not be provided for children.

Transfer time from Milan Linate to Aprica: 3 hours

Transfer time from Milan Bergamo to Aprica: 2 hours

On the return journey, the transfer coach will be booked to take the group to the airport to arrive three hours before the flight departure time to avoid groups missing the flight due to bad weather or traffic delays. Please be careful about return travel reservations, as we cannot accept responsibility should there be delays.

Please note that flight tickets cannot normally be used for one-way journeys – if you do not fly out with the group, the airline will usually cancel your inbound flight.

LUGGAGE

Luggage allowances for BA: 23kg of hold luggage and 23kg of hand luggage. Please check their website for detailed information about size limitations and prohibited items, etc.

At the time of printing, BA are charging £130 return for an additional ski bag however a ski bag can be carried free of charge as your one piece of hold luggage if it weighs up to 23kg. Any payments will need to be made at the airport as airlines are unable to process advance payments for a group flight.

Occasionally airlines may change their policies mid-season. Please make sure you check up to date baggage allowances for your airline before you travel.

FLIGHT TIMES

Code	OUT						IN				
	Flight	From	To	Meet	Dep	Arr	Flight	From	To	Dep.	Arr
AP7	BA588	LHR T5	LIN	08:20	10:20	13:20	BA563	LIN	LHR T5	15:30	16:35
AP13	BA562	LHR T5	LIN	09:45	11:45	14:45	BA563	LIN	LHR T5	15:35	16:40

INDEPENDENT TRAVELLERS

If travelling independently to the resort, please ensure your mobile number is included with the contact details on your booking. If you would like to pick up our airport transfer coach it is usually possible to include this in your reservation. The cost is £75.00 return or £40.00 one way. Please note car/booster seats will not be provided for children.

For AX7 and AX13, please check the group flights above for appropriate timings. The coach will depart as soon as those on the Oak Hall group flight have passed through security and baggage reclaim.

On all transfers you will either be met in the arrivals area by a team member or the transfer coach driver. If you miss the coach, the onward journey to the resort will need to be made by public transport at your own expense. With this in mind we advise you to book flights arriving well in advance of our group flights or meeting time.

If you are making your own way to the resort, you should aim to arrive at the accommodation between **17:00 and 18:00**. If you are unable to arrive during this time, then please contact us to discuss your travel plan. You will usually need to vacate your room by 09:00 on the morning of departure. See details below for the nearest public transport links to the hotel/chalet. We cannot guarantee on-site car parking at our resorts.

Accommodation

RESORT DETAILS

We will be staying at:

Hotel Funivia

Piazzale Funivia 2
25040 Aprica, Italy
Tel: (00 39) 0342 746230
www.hotelclubfunivia.it

Nearest airport: Milan

Nearest train station: Tresenda-Aprica-Teglio (approx. 20 minute taxi journey to Aprica)

To book train tickets: www.trenitalia.com

Hotel facilities: Wifi is available at the hotel. Linen and towels are provided. Please note that, in keeping with most other hotels in continental Europe, there are no tea or coffee making facilities in the rooms.

Bedrooms are allocated by the office before departure. Mixed accommodation is only available for married couples or families. Generally, it is our policy to request that families with children under 18 share together. Please note on your booking if you require a family room or if you would like to share with a friend.

Breakfast and dinner are served in the hotel restaurant. The hotel can cater for most dietary requirements, but please make sure you have informed the office of your needs. You will need to buy lunch while you are out each day.

Travel Essentials

PASSPORT AND VISAS

You will need to carry a valid passport in your hand luggage to be able to leave the United Kingdom. It would be a good idea to check your passport now to ensure that it is valid for the duration of the trip. Until at least January 31st 2020, for British citizens visiting the EU, your passport need only be valid for the duration of your holiday. However, if the UK leaves the EU without a deal, the regulations concerning passport validity may change and you may need to have additional validity remaining.

If you do not hold a UK passport, it is your responsibility to check whether you require any visas for your journey. We strongly advise you to check this at the time of booking, as there can be delays in issuing visas. No visas are necessary for British Citizens.

EHIC CARD

We ask all of our guests (resident in the EU) to obtain and carry a free European Health Insurance Card (www.ehic.org.uk). This card facilitates medical care in the EU and Switzerland and is becoming a standard requirement by most travel insurance companies for EU citizens. Please ensure that your EHIC is still valid. If you have an EHIC that expires before the Brexit deadline it would be sensible to renew it, in case the EHIC can still be used after this date. There is no charge for obtaining or renewing the EHIC.

TRAVEL INSURANCE

We require everyone travelling with us to have travel insurance. Please make sure your policy includes full winter sports cover. Please record your policy number, insurance company and their emergency telephone number in your online booking.

HOLIDAY MONEY

In most situations you can pay with a debit or credit card. You can also buy local currency (Euros) before you leave. Remember to budget for buying your lunch on the slopes each day and for drinks in the hotel.

OTHER USEFUL ITEMS

You will need suitable footwear for walking on snow and also indoor shoes for the evening. Medical items such as tubi-grips, cold remedies etc may be difficult to find at the resort, so you may want to bring some with you. If you sleep lightly and are sharing a room you may find ear plugs helpful.

A Quick Checklist

- Passport
- EHIC (European Health Insurance Card)
- Winter-jacket and ski trousers
- Ski gloves, socks and hat
- Fleece or warm layer
- Sunglasses or goggles
- Helmet (or hire from Oak Hall)
- Wrist guards (if snowboarding)
- Sun cream
- Water bottle
- Bible for evening study talks
- Head torch for night ski

Lift passes

A six day lift pass is included in the cost of your holiday.

Equipment Hire

For winter 2020, we will be using a local hire company to supply all of our winter sports equipment. You can book this equipment through us at our usual hire rate. As we are using a local supplier, for this resort we are able to offer equipment hire to children under 12 who will be fitted out at the same time as the rest of the group. We will be pre-booking the equipment with the local supplier so please ensure you have provided up to date and correct sizing information before your trip.

HELMETS

We strongly recommend that you use a helmet when skiing or snowboarding. In some resorts helmets are a legal requirement for children. All under 16s in Oak Hall lessons must be wearing a helmet. If you don't have your own helmet then you will be able to one from the local supplier by pre-booking through Oak Hall.

LET US KNOW!

Please inform us of your equipment requests in advance, including your height, weight, shoe size and snow sports experience so we can ensure suitable equipment is available.

PAYMENTS

All charges for locally hired equipment are payable with your final payment to Oak Hall, due two months before the holiday departs.

HIRE PRICES

- Ski boots, skis & poles £75
- Snowboard & boots £75
- Skis & poles only £65
- Snowboard only £65
- Ski boots only £25
- Snowboard boots only £25
- Helmets £16

Ski and Board Instruction

Our standard instruction package normally consists of 5x2 hour sessions for a total of £78. Occasionally small groups (4 or less) may receive shorter but more personalised lessons in order to best match ability. Learning in a group is fun and you will receive plenty of personal tuition and feedback.

SKI INSTRUCTION

We offer ski instruction for all levels of ability from beginners to advanced. Whilst our instructors are willing to instruct children, parents or guardians must be prepared to accompany their children during their lessons if required. Parents are responsible for children at all other times - this may affect their own lesson arrangements.

SNOWBOARD INSTRUCTION

We are unable to provide snowboard instruction in Aprica. However, you may be able to arrange your own lessons with a local school. Please contact the office if you need any help.

Final payment: When?

The balance of your holiday payment is due two calendar months before departure. Please make a note of when this payment is due, as you won't necessarily be sent a reminder. If you are no longer able to travel, then please let us know.

Finally...

Please upload your travel insurance details and also a head and shoulders photo in the guest area of our website. For details of our full booking conditions and more information about this winter with Oak Hall, please visit www.oakhall.co.uk. You may find the FAQs section particularly helpful.