

Oak Hall

Detailed Information – Artesina 2022

We are pleased you are travelling with us this winter and are confident you will have a great time. Don't worry if you are coming alone, as our friendly team and guests will very quickly help you to feel part of the group.

The details of your holiday to Artesina are in this document. It will be an important reference point as your holiday approaches. All options selected must be booked and paid for in advance.

Code	Departure from UK	Arrival back in UK
RT/RX3	Mon-27-Dec-21	Mon-03-Jan-22
RT/RX8	Sat-29-Jan-22	Sat-05-Feb-22

To the mountains

There are a variety of ways you can travel to our resorts from the UK, by using our air travel (check the options for your chosen holiday), or by making your own independent travel arrangements.

TRAVELLING BY AIR

AT THE AIRPORT

If you have booked your flights with us, we will be waiting for you at the check-in area of the relevant airline two hours before your flight departure. Please make contact with us, so that we know you have arrived. Be aware that with group travel it is important to meet and check-in on time. For all of our flights you will just need your passport to check in. BA frequent flyer points can be added at check in. A meal will not be provided on the flight, but refreshments may be available for purchase.

Meeting point for Heathrow flights: Heathrow Airport (LHR)

Transfer time from Milan Linate to Artesina: 3 hours

On arrival in Italy: Proceed through passport control, collect your bag, and wait for the leader at the luggage carousel, who will provide information about the rest of the journey. If there is not a team member on your flight, our representative will meet you in the arrivals area and travel with you on the transfer coach to the hotel. Please note car/booster seats will not be provided for children.

On the return journey, the transfer coach will be booked to take the group to the airport to arrive three hours before the flight departure time to avoid groups missing the flight due to bad weather or traffic delays. Please be careful about return travel reservations, as we cannot accept responsibility should there be delays.

Please note that flight tickets cannot normally be used for one-way journeys – if you do not fly out with the group, the airline will usually cancel your inbound flight.

LUGGAGE

Luggage allowances for BA: 23kg of hold luggage and 23kg of hand luggage. Please check their website for detailed information about size limitations and prohibited items, etc.

At the time of printing, BA are charging £130 return for an additional ski bag. However, a ski bag can be carried free of charge as your one piece of hold luggage if it weighs up to 23kg. Any payments will need to be made at the airport as airlines are unable to process advance payments for a group flight.

Occasionally airlines may change their policies mid-season. Please make sure you check up to date baggage allowances for your airline before you travel.

FLIGHT TIMES

Code	OUT						IN				
	Flight	From	To	Meet	Dep	Arr	Flight	From	To	Dep.	Arr
RT3	BA588	LHR	LIN	08:25	10:25	13:25	BA589	LIN	LHR	14:10	15:15
RT8	BA588	LHR	LIN	08:20	10:20	13:20	BA589	LIN	LHR	14:15	15:20

INDEPENDENT TRAVELLERS

If travelling independently to the resort, please ensure your mobile number is included with the contact details on your booking. If you would like to pick up our airport transfer coach it is usually possible to include this in your reservation. The cost is £75.00 return or £40.00 one way. Please note car/booster seats will not be provided for children.

Please check the group flights above for appropriate timings. The coach will depart as soon as those on the Oak Hall group flight have passed through security and baggage reclaim.

On all transfers you will be met in the arrivals area either by a team member or by the transfer coach driver. If you miss the coach, the onward journey to the resort will need to be made by public transport at your own expense. With this in mind we advise you to book flights arriving well in advance of our group flights or meeting time.

If you are making your own way to the resort, you should aim to arrive at the accommodation between **17:00 and 18:00**. If you are unable to arrive during this time, then please contact us to discuss your travel plan. You will usually need to vacate your room by 09:00 on the morning of departure. See details below for the nearest public transport links to the hotel/chalet. We cannot guarantee on-site car parking at our resorts.

Accommodation

RESORT DETAILS

We will be staying at:

Hotel Marguareis

Via Artesina, 6
Artesina 12083
Frabosa Sottana
www.hotelmarguareis.it/uk

Nearest airport: Turin

Nearest train station: Mondovi (approx. 45 minute bus journey to Artesina)

To book train tickets: www.trenitalia.com

Chalet Facilities: Linen and towels are provided. Wifi available (small fee). Wellness centre on site (gym, spa, Turkish bath – bring swimwear). The rooms are all en-suite and most have twin beds. Please note that, in keeping with most other hotels in continental Europe, there are no tea or coffee making facilities in the rooms.

Bedrooms are allocated by the office before departure. Mixed accommodation is only available for married couples or families. Generally, it is our policy to request that families with children under 18 share together. Please note on your booking if you require a family room or if you would like to share with a friend.

Breakfast and dinner will be served in the hotel's restaurant, but you will need to buy lunch while you are out each day. The hotel restaurant and pizzeria offer a 10% discount for hotel guests from their affordable lunch menu. The hotel can cater for most dietary requirements, but please make sure you have informed the office of your needs.

DURING THE HOLIDAY

In Italy face masks are still worn in some venues and social distancing is recommended. We will send further details about current guidelines closer to the holiday.

Travel Essentials

PASSPORT AND VISAS

You will need to carry a full, valid passport in your hand luggage to be able to leave the United Kingdom. For those who hold a British Citizen passport you will not require a visa for Switzerland.

From the 1st January 2021, following Brexit, new regulations for travel within Europe require all British passports to have an additional six months' validity beyond your travel date. Any extra months over 10 years that were originally added to your passport may not count towards the six months needed. Please check your passport now to ensure that it is valid for the required duration. There is a helpful tool on this government website to check the validity: <https://www.gov.uk/check-a-passport-travel-europe>.

There are also updated rules for travelling in the Schengen zone (which relates to the European area). For tourism, a British citizen can stay for 90 days in a rolling 180-day period without a visa. Please be aware of any time you are spending in the Schengen zone prior to your Oak Hall holiday (you can check online which countries are in this zone).

Please note that more recent British passports (generally those issued from Jan 2017 onwards) require you to add a signature by hand (rather than having a digital signature on the photo page). Some countries will refuse entry if you have not signed it (and won't allow you to sign it at the time), so please check yours now.

If you have a passport of a different nationality or status, it is your responsibility to check whether you require any visas for your journey and any additional validity. We strongly advise you to check this at the time of booking, as there can be delays in issuing visas.

GHIC CARD

Following Brexit, the GHIC card has replaced the EHIC card, giving you free or reduced-cost healthcare in state-run facilities while you are abroad. If you have an EHIC card, this is still valid but it is now only valid in EU countries (not in Switzerland, Norway, Iceland or Liechtenstein). Once your EHIC has run out, you should apply for a GHIC. Most people who are resident in the UK can apply for a GHIC.

As with the EHIC, the GHIC does not cover everything that travel insurance covers, so it is important to have both travel insurance and a GHIC (if you are entitled to one). The GHIC gives you the same level of cover as a local in each country, so you may have to pay for some things that would be free on the NHS. Some travel insurance companies require you to have a GHIC. For more details and to apply, click here: www.ghic.org.uk

TRAVEL INSURANCE

We require everyone travelling with us to have travel insurance. Please check our [FAQ's](#) for further information. Please make sure your policy includes full winter sports cover. Please record your policy number, insurance company and their emergency telephone number in your online booking.

HOLIDAY MONEY

In most situations you can pay with a debit or credit card. You can also buy local currency (Euros) before you leave. Remember to budget for buying your lunch on the slopes each day and for drinks in the hotel.

OTHER USEFUL ITEMS

You will need suitable footwear for walking on snow and also indoor shoes for inside the chalet. Medical items such as tubi-grips, cold remedies etc may be difficult to find at the resort, so you may want to bring some with you. If you sleep lightly and are sharing a room you may find ear plugs useful.

A Quick Checklist

- Passport
- EHIC (European Health Insurance Card)
- Winter-jacket and ski trousers
- Ski gloves, socks and hat
- Fleece or warm layer
- Sunglasses or goggles
- Helmet (or hire from Oak Hall)
- Wrist guards (if snowboarding)
- Sun cream
- Water bottle
- Bible for evening study talks
- Swimwear for Turkish bath

MOBILE PHONES

Post Brexit, some phone companies are charging for data roaming in Europe, please check your phone provider for charges and any travel packages they offer.

Lift passes

Your lift pass is not included in the basic cost of your holiday.

The cost of the lift pass depends on your age and the number of days it covers. Prices for last season (2019/2020) for a 6 day lift pass in Euros (€), excluding 2.5€ deposit:

Adult - €172

Child (Born after 2006) - €139

Lift pass prices will be updated one week before departure, in line with the current exchange rate on the Post Office website. We ask you to pay for your pass online before your holiday departs so that it can be ready for you on the first morning of your holiday. Please take a photo of your pass (or note the reference number) as soon as it is issued to you as this will be required if a replacement is needed.

Equipment Hire

In Artesina we will be using a local hire company to supply all our winter sports equipment. You can book this equipment through us at our usual hire rate. As we are using a local supplier, for this resort we are able to offer equipment hire to children under 12 who will be fitted out at the same time as the rest of the group. We will be pre-booking the equipment with the local supplier so please ensure you have provided up to date and correct sizing information before your trip.

HELMETS

We strongly recommend that you use a helmet when skiing or snowboarding. In some resorts helmets are a legal requirement for children. All under 16s in Oak Hall lessons must be wearing a helmet. If you don't have your own helmet, you will be able to hire one from the local supplier by pre-booking through Oak Hall.

LET US KNOW!

Please inform us of your equipment requests in advance, including your height, weight, shoe size and snow sports experience so we can ensure suitable equipment is available.

PAYMENTS

All charges for locally hired equipment are payable with your final payment to Oak Hall, due two months before the holiday departs.

HIRE PRICES

- Ski boots, skis & poles £75
- Snowboard & boots £75
- Skis & poles only £65
- Snowboard only £65
- Ski boots only £25
- Snowboard boots only £25
- Helmets £16

Ski and Board Instruction

Our standard instruction package normally consists of 5x2 hour sessions for a total of £78. Occasionally small groups (4 or less) may receive shorter but more personalised lessons in order to best match ability. Learning in a group is fun and you will receive plenty of personal tuition and feedback.

We are very passionate about using our own Christian ski and snowboard instructors, but sometimes we are unable to find enough instructors to meet the demand for lessons. When this happens we will get in touch to let you know, cancel your lessons, refund you the full amount that you paid and help you book in with a local ski or snowboard school.

SKI INSTRUCTION

We offer ski instruction for all levels of ability from beginners to advanced. Whilst our instructors are willing to instruct children, parents or guardians must be prepared to accompany their children during their lessons if required. Parents are responsible for children at all other times - this may their own lesson arrangements.

SNOWBOARD INSTRUCTION

We are unable to provide snowboard instruction in Artesina. However, you may be able to arrange your own lessons with a local school.

Final payment: When?

The balance of your holiday payment is due two calendar months before departure. Please make a note of when this payment is due, as you won't necessarily be sent a reminder. If you are no longer able to travel, then please let us know.

Finally...

Please upload your travel insurance details and also a head and shoulders photo in the guest area of our website. For details of our full booking conditions and more information about this winter with Oak Hall, please visit www.oakhall.co.uk. You may find the FAQs section particularly helpful.